International Patient Safety Goals (IPSG)		
Standard	**Standard Text**	**Title /Policy Number**
IPSG.1	The hospital develops and implements a process to improve accuracy of patient identifications.	Identify Patients Correctly NS/GEN/045
IPSG.2	The hospital develops and implements a process to improve the effectiveness of verbal and/or telephone communication among caregivers.	Improve Effective Communications NS/GEN/049
IPSG.2.1	The hospital develops and implements a process for reporting critical results of diagnostic tests.	Improve Effective Communications NS/GEN/049
IPSG.2.2	The hospital develops and implements a process for handover communication.	Improve Effective Communications NS/GEN/049
IPSG.3	The hospital develops and implements a process to improve the safety of high-alert medications.	High Alert and LASA Medications CSS/Ph/014
IPSG.3.1	The hospital develops and implements a process to manage the safe use of concentrated electrolytes.	High Alert and LASA Medications CSS/Ph/014
IPSG.4	The hospital develops and implements a process for ensuring correct-site, correct-procedure, and correct-patient surgery.	Ensure Correct Site, Correct Procedure, Correct Patient Surgery NS/OT/025
IPSG.4.1	The hospital develops and implements a process for the time-out that is performed in the operating theatre immediately prior to the start of surgery to ensure correct-site, correct-procedure, and correct-patient surgery.	Ensure Correct Site, Correct Procedure, Correct Patient Surgery NS/OT/025
IPSG.5	The hospital adopts and implements evidence-based hand-hygiene guidelines to reduce the risk of health care– associated infections.	Reduce the Risk of Healthcare Associated Infections RISK & QM/INF/023
IPSG.6	The hospital develops and implements a process to reduce the risk of patient harm resulting from falls.	Reduce the Risk of Patient Harm Resulting from Falls NS/GEN/013